

**RICE UNIVERSITY
HOUSING AND DINING
MEMORANDUM**



January 8, 2009

To whom it may concern:

Dr. Cholera introduced his product and process to Rice University about 2 years ago and since then we have had the product applied to several areas within several of our Residential College buildings. The Lotus Perm-Shine Product does a great job of sealing floors in bathroom areas where leaks have been a problem and it gives the floor a brilliant finish. We thank Dr. Cholera for his work and look forward to continuing to work with him in the future.

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A handwritten signature in black ink, appearing to be 'FRANK RODRIGUEZ', written over a horizontal line.